



PUPPY RAISING / TEMPORARY CARE AGREEMENT

Thank you for making the commitment to raise a Guide Dog pup. You are contributing to enhancing the independence and safe mobility of people who are blind or have a vision impairment.

Guide Dogs NSW/ACT would not be able to produce these wonderful Guide Dogs without caring volunteers like you. Raising a Guide Dog pup is an important responsibility, and involves a lot of love, time, and resources on your behalf. So thank you! We welcome you into our Guide Dogs family, and look forward to sharing this journey with you.

AN AGREEMENT made between Guide Dogs NSW/ACT, hereinafter called Guide Dogs of the one part, and _____, hereinafter called the Custodian of the other part. This agreement will take effect from the date signed below until the termination of the agreement by either party.

The Custodian(s) of a Guide Dog pup understands and agrees to the following conditions;

1. Guide Dogs is the owner of the dog, and therefore maintains sole authority regarding all aspects of the dog's well-being. This includes, but is not limited to, the dog's health, safety, socialisation, temperament, training, and placement.
2. The Custodian understands that if the dog is released from the Guide Dog Program, then before being made available for pet adoption, it may first be considered for a career in one of our other Programs.
3. Guide Dogs will not be liable for any injury or damage caused by the dog whilst it is in the care of the Custodian.
4. The Custodian will attend all required sessions and appointments, including education sessions, training sessions, assessments, and veterinary appointments, and must agree to access web-based training materials. If any of the above poses a challenge, the Custodian and Guide Dogs staff will need to work together to find a suitable arrangement.
5. The Custodian will keep the dog at his/her home, and will feed, exercise, and care for the dog until required by Guide Dogs, and upon request, he/she will deliver the dog in good order and condition to Guide Dogs. The Custodian shall keep the dog at a healthy weight, well-groomed, and administer all preventative veterinary treatments in a timely manner.



6. If the dog should become ill, the Custodian will immediately report the fact to Guide Dogs, and if required, deliver the dog to Guide Dogs for examination, or alternatively take the dog to a Guide Dogs approved Veterinary Clinic. Guide Dogs will only pay for authorised veterinary expenses, except in the case of an emergency. In the event of an emergency, the Custodian shall notify Guide Dogs as soon as possible.
7. The Custodian will teach the dog basic dog skills, good house manners and social skills, and provide regular socialisation, exposing the dog to a variety of environments and experiences in a positive manner to enable the development of a confident, well-mannered Guide Dog.
8. When outdoors, the Custodian will keep the dog on leash, or in a secure fenced area.
9. If the Custodian has taken all reasonable care of the dog, and the dog becomes lost or injured, no liability shall be attached to the Custodian but he/she shall immediately report the fact to Guide Dogs, and in the case of the loss of the dog, shall take all reasonable steps for its recovery.
10. The Custodian will permit Guide Dogs or a representative to inspect the dog at any reasonable arranged time.
11. The Custodian will return all equipment when requested, in similar condition to that of when it was received. This includes, but is not limited to, travel crates, wire crates, long lines, bowls, collars, and grooming equipment.
12. The Custodian will treat all Guide Dogs' stakeholders, including staff, volunteers, clients, and dogs, with respect and kindness. Likewise, Guide Dogs staff will treat each Custodian with mutual respect and kindness.
13. Guide Dogs may terminate this Agreement at any time before the said date on which the dog is due to be returned to Guide Dogs, and thereupon the Custodian will deliver the dog to Guide Dogs, or the dog will be picked up and transported to the Guide Dogs Centre by Guide Dogs staff.
14. Confidentiality – as a volunteer, the Custodian may hear or come across confidential information regarding business activities and/or clients and staff members. It is important that confidential information remains so. Confidential business information is generally information that relates to strategic and financial business activities and legal matters. Confidential personal information may also relate to finance and legal matters, as well as health, sexuality, family, and personal issues etc. Be conscious of sensitive information and personal conversations, and respect confidentiality.



15. This Agreement includes pups in the Puppy Raising Program, dogs in the Guide Dog Training Program, Pets As Therapy Program, Breeding Program, Ambassador Dog Program, graduated Guide Dogs, and any pups/dogs in holiday care.
16. The Custodian agrees to comply with all Guide Dogs policies outlined in the Puppy Raising section of the Guide Dogs website. Guide Dogs reserves the right to:
- (i) modify policies at any time; and
 - (ii) re-home the dog and/or release the Custodian from the Puppy Raising Program if he/she is not in full compliance with the above referenced policies. Should this occur, the Custodian will promptly return the dog to Guide Dogs when notified of the dog's rehoming.
17. I have read the following documents and agree to abide by all terms and conditions outlined:
- (i) Key Components of Puppy Raising
 - (ii) Puppy Raiser / Temporary Carer Expectations
 - (iii) Guide Dogs NSW/ACT Expectations
 - (iv) Puppy Raising Policies and Recommendations outlined by Guide Dogs NSW/ACT.

Custodian's name: _____

Custodian's signature: _____ **Date:** _____